

# Service form

## Please complete digitally.



Testing and measurement technology.

### dataTec AG

Service- und Technologiezentrum  
Ferdinand-Lassalle-Str. 48  
DE-72770 Reutlingen

**Complaint no.** VREK

**RMA no:** RMA-

(You can obtain these from our colleagues at [service@datatec.eu](mailto:service@datatec.eu))

Please send your measuring devices **without accessories** together with this completed form to the address opposite:

#### Please tick the box:

- Warranty
- Repair according to cost estimate
- DAkkS calibration
- ISO calibration
- Factory/manufacturer calibration

Device designation:

Serial no:

Remark / error description (please fill in):

Manufacturer:

Purchase date:

#### Delivery address for returns:

Company

Surname,  
First name

Division

Street

Country  
Code / City

Telephone /  
Fax

e-mail

#### Contact for technical enquiries:

Surname,  
First name

Telephone /  
Fax

e-mail

#### Invoice address (Please enter only if this is different from the delivery address)

Company

Surname,  
First name

Division

Street

Country  
Code / City

Your order number  
(if available)

Date,  
Signature:

Company stamp:

# Repair & Calibration.

We will be glad to advise you:

**Tel.: +49 7121 / 51 50 743**

## Order in 4 steps:



### Step 1:

Download and fill in the form. You can find the editable PDF forms for your request here:

[www.datatec.eu/de/en/repair-calibration](http://www.datatec.eu/de/en/repair-calibration)



### Step 2:

Send form to [service@datatec.eu](mailto:service@datatec.eu)



### Step 3:

Receive RMA number



### Step 4:

Enclose form with RMA and VREK numbers in the shipping package and return to our Technology and Logistics Centre:

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## dataTec service information

- > Please send us your devices without accessories
- > **Important:** Please note that we cannot accept any liability for the loss of accessories supplied
- > Please send in your devices with the RMA number you received in advance
- > We always try to achieve the optimum processing time for you. However, we are bound to our partner companies and manufacturers
- > We cannot send defective parts back to you after the repair
- > Please ensure that your devices are sent to us carriage paid, insured and well packaged – unfortunately we cannot accept any liability for transport damage
- > If the cost estimate is rejected, we will invoice you for the costs incurred plus freight costs
- > Our terms of payment are 14 days net